



FEDO Private Limited

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QUALITY POLICY

Our Vision is to become an outstanding company that offers uncommon value and return to all stakeholders.

At FEDO, we are committed, honest, dedicated, consistent and customer oriented.

Our Quality Management System has been benchmarked to global standards and forms the foundation of a strong customer focused culture that is engrained in all our business processes helping to deliver exceptional services that exceed customer and regulatory requirements at all times.

With this promise, the Directors, Managers and Staff of FEDO are fully committed:

- ❖ To implement, practice and continually develop a Quality Management System that is commensurate and aligned with FEDO's strategic objectives;
- ❖ To establish and support our quality objectives that is measurable, monitored and reviewed;
- ❖ To ensure all our customer needs and expectations are determined and fulfilled with the aim of exceeding customer satisfaction;
- ❖ To provide all necessary resources for the functioning and maintenance of the Quality Management System;
- ❖ To continually monitor the performance and improve the effectiveness of the Quality Management System;
- ❖ To communicate throughout FEDO, the importance of meeting customer needs and all applicable statutory and regulatory requirements;
- ❖ To promote awareness of the Quality Management System through staff education, training and dissemination of information;
- ❖ To promote prudential practices to manage risks

The Quality Policy is well informed and visible to all employees, suppliers, business partners and is also available on our website. The Policy will be reviewed as part of the Management Review for its continuing suitability and objectivity.

Ahmed Fayaz
Managing Director



